

*B. Taylor***UNITED STATES PATENT AND TRADEMARK OFFICE**

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**CONFIRMATION NO. 6571**

Bib Data Sheet

SERIAL NUMBER 10/090,234	FILING DATE 03/04/2002 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. 01-4007
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APPLICANTS

Daniel McCarthy, Natick, MA;
Patrick Peterson, Cambridge, MA;

**** CONTINUING DATA *******

THIS APPLN CLAIMS BENEFIT OF 60/273,710 03/05/2001
 AND CLAIMS BENEFIT OF 60/276,266 03/15/2001

**** FOREIGN APPLICATIONS *********IF REQUIRED, FOREIGN FILING LICENSE GRANTED**

** 04/24/2002

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no	STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
35 USC 119 (a-d) conditions met	<input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance <i>Barry J. Taylor</i> Examiner's signature Initials	MA	43	30	10

ADDRESS

Leonard C. Suchyta
c/o Christian Andersen
Verizon Services Group
600 Hidden Ridge, HQE03H01
Irving, TX 75038

TITLE

Apparatus and method for monitoring performance of an automated response system

FILING FEE RECEIVED 1508	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other <input type="checkbox"/> Credit
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